

# Data protection

The data protection and privacy of the users of our website are of particular concern to us. We therefore undertake to protect your personal data and to collect process and use them only in accordance with the Basic Data Protection Regulation (GDPR) and the national data protection regulations. The following privacy policy explains which of your personal data is collected on our website and how this data is used. Our privacy policy is updated regularly in accordance with legal and technical requirements. Please therefore note the current version of our privacy policy.

The following data protection terms apply exclusively to our website:

Website <https://www.jongen.de>.

## 1. Name and address of the person responsible

The person responsible within the meaning of the General Data Protection Regulation and other national data protection laws as well as other data protection provisions is the:

Jongen Werkzeugtechnik GmbH  
Siemensring 11  
47877 Willich  
Deutschland  
Phone: +49 2154 9285 0  
Email: [info@jongen.de](mailto:info@jongen.de)  
Website: <http://www.jongen.de>

## 1. Name and address of the data protection officer

The responsible data protection officer is:

Markus Clysters  
Jongen Werkzeugtechnik GmbH  
Siemensring 11  
47877 Willich  
Deutschland  
Phone: +49 2154/9285 0  
Email: [datenschutz@jongen.de](mailto:datenschutz@jongen.de)  
Website: <https://www.jongen.de>

## III. General information about data processing

### 1. Scope of processing personal data

Your personal data will in principle only be processed to the extent necessary to provide a functional website and our content and services. The processing takes place regularly only after your consent, unless a previous obtaining of a consent is not possible for actual reasons and the processing of the data is permitted by legal regulations.

## **2. Legal basis for the processing of personal data.**

As a legal basis for the processing of personal data, the facts standardized in Art. 6 (1) GDPR are as follows:

1. a) Art. 6 (1) lit. a GDPR, if we obtain the consent of the data subject for processing personal data.
2. b) Art. 6 (1) lit. b GDPR, if the processing of personal data is required to fulfill a contract of which the data subject is a party. This also applies to processing operations required to carry out pre-contractual measures.
3. c) Art. 6 (1) lit. c GDPR, if processing of personal data is required to fulfill a legal obligation to which our company is subject.
4. d) Art.6 para. 1 lit. d GDPR, if vital interests of the data subject or any other natural person require the processing of personal data.
5. e) Art.6 para.1 lit. f GDPR, if the processing is necessary to safeguard the legitimate interests of our company or a third party and this outweighs the interests, fundamental rights and fundamental freedoms of the person concerned.
6. **Data deletion and storage duration**

Once the purpose of the storage is removed, your personal data will be deleted or blocked. If the European or national legislator foresees storage beyond its purpose in EU regulations, laws or other regulations to which the controller is subject, this may take effect until the expiry of the retention period prescribed by the said standards. Following this, a blockage or deletion of the data takes place, even if there is a need for further storage of the data for concluding a contract or compliance of the contract.

1. **Provision of the website and creation of the logfiles**
2. **Description and scope of data processing**

Each time our website is accessed, our system automatically collects data and information from the computer system of the calling computer.

Here, the following data are collected:

1. a) The user IP address
- b) Date and time of access
- c) Your internet provider
- d) Information about the access-browser type and version used
- e) Your operating system
- f) Websites from which your system is accessed on our website
- g) Websites that are accessed by your system through our website
- h) Success or error in calling up the website

This data is also stored in the log files of our system. Hereby a storage of this data does not take place together with your other personal data.

## **2. Legal basis for data processing**

For the temporary storage of data and logfiles, Art. 6 para. 1 lit. f GDPR is the necessary legal basis.

## **3. Purpose of the data processing**

Providing the website to your computer requires temporary storage of the IP address by the system. To do this, your IP address must remain stored for the duration of the session.

In order to ensure the functionality of the website and security of our IT systems as well as to optimize the website, this data is stored in logfiles. In this context, no evaluation of the data for marketing takes place.

Likewise, these purposes represent our legitimate interest in the processing of data in accordance with Art. 6 (1) lit. f GDPR.

## **4. Duration of storage**

If the data collection is no longer necessary to achieve the purpose, the data will be deleted. When collecting the data to provide the website, this is done at the end of each session.

If the data are stored in logfiles, they will be deleted after 14 days at the latest. Also a further storage is possible. For this purpose, the user IP addresses are deleted or alienated, in order to no longer allow an assignment to the calling client.

## **5. Opposition and removal possibility**

There is no possibility for you to contradict, since the data collection and storage in logfiles for the provision and operation of the website are mandatory.

### **1. Use of cookies**

### **2. Description and scope of data processing**

Our website uses so-called "cookies". These text files are stored in the Internet browser or by the Internet browser on your computer system. A cookie can be stored on your operating system as soon as it calls a website. This cookie contains a characteristic string that allows the browser to be uniquely identified when the website is reopened.

The use of cookies is for the user-friendly design of our website. Because some parts of our website require an identification of the used browser even after a page break.

The following data is stored and transmitted in the cookies:

1. a) Log-in information
2. b) Language settings
3. c) Items in a shopping cart

In addition, we use cookies on our website to analyze your surfing behavior.

The following data can be transmitted here:

1. a) Frequency of page views
2. b) Use of website functions
3. c) Entered search terms

You will be informed when using our website about the use of cookies for analysis purposes. Your consent will also be sought to process the personal data used in this context. The reference to this privacy policy is also made.

## **2. Prevent storage of cookies**

Depending on the browser you use, you can specify that cookies are stored only after your consent. If you only want to accept the cookies we use, but not the cookies of any service providers and partners, you can choose the setting in your browser "Block cookies from third parties". In general, the Help menu in the menu bar of your web browser will show you how to reject new cookies and turn them off. For shared computers that are set to accept cookies and flash cookies, we recommend that you log out completely at the end of each session.

## **3. Legal basis for data processing**

For the processing of personal data using cookies Art.6Abs.1lit. GDPR respond to the necessary legal basis.

For the processing of personal data using technically necessary cookies Art.6Abs.1lit. GDPR respond to the necessary legal basis.

For the processing of personal data on analysis ticks using cookies which are not technically necessary, a consent in this regard according to Art.6Abs.1lit. a GDPR respond to the necessary legal basis.

#### **4. Purpose of the data processing**

The use of technically necessary cookies is made for the purpose of simplifying the use of our websites for you. Without the use of cookies, various functions of our website cannot be offered because they require the recognition of the browser after a page break.

The following applications require cookies:

1. a) Remembering keywords
- b) Adoption of language settings
- c) Shopping cart

There is no creation of user profiles by means of technically necessary cookies collected user data.

The use of analysis cookies is for the purpose of optimizing the quality of our website and its contents. We can regularly improve our offerings by using analytics cookies to learn how our website is used.

1. a) Marketing

Likewise, these purposes represent our legitimate interest in the processing of data according to Art.6Abs.1 lit. f GDPR.

#### **5. Duration of storage, objection and disposal options**

Cookies are stored on your computer. From there they will be sent to our website. By using cookies, you as a user have full control. You can disable or restrict the transmission of cookies by changing the settings in your internet browser. You can also delete already saved cookies at any time. This can also be done automatically. If you deactivate cookies for our website, this may result in usage restrictions of the functions of our website.

1. **Newsletter**
2. **Description and scope of data processing**

We offer on our website the possibility of a free newsletter subscription. The data from the input mask provided for this purpose is sent to us when registering for the newsletter.

1. a) E-mail address
- b) Salutation
- c) First name
- d) Surname
- e) Company
- f) Additional information
- g) Street, house number
- h) Postcode, city
- i) VAT ID
- j) Country
- k) Telephone
- l) Fax
- m) Mobile phone

Upon registration, the following data will also be collected:

1. a) Date and time of registration
- b) IP address of the calling computer

During the registration process, we will obtain your consent to the processing of this data and refer to this privacy policy.

If you purchase goods or services on our website and deposit your e-mail address here, then this can then be used by us for sending out a newsletter. This newsletter is sent exclusively for direct advertising for your own similar goods or services.

The data is used exclusively for the newsletter dispatch. A transmission of the data processed for the newsletter dispatch to third does not take place.

## **2. Legal basis for data processing**

For the processing of personal data after registration for the newsletter by the user, a given consent in accordance with Art.6Abs.1lit. a GDPR respond to the necessary legal basis.

For the newsletter dispatch due to the sale of goods or services §7Abs.3UWG represents the necessary legal basis.

## **3. Purpose of the data processing**

We collect your e-mail address to deliver the newsletter.

In order to prevent misuse of the services or the specified e-mail address, we collect other personal data during the registration process.

#### **4. Duration of storage**

If the data collection is no longer necessary to achieve the purpose, the data will be deleted. Thus, we store your e-mail address for the duration of the active newsletter subscription.

As a rule, other personal data collected during the registration process will be deleted after a period of 14 days.

#### **5. Opposition and removal possibility**

You can cancel the newsletter subscription at any time. For this you will find in each newsletter a corresponding link.

You may also hereby revoke your consent to the storage of other personal information collected during the registration process.

### **VII. Registration**

#### **1. Description and scope of data processing**

You can register on our website by entering your personal data. You enter your data in an input mask. Subsequently, these data are transmitted to us and stored. A transfer of data to third parties does not take place. The following data is collected during the registration process:

1. a) E-mail address
- b) Salutation
- c) First name
- d) Surname
- e) Company
- f) Additional information
- g) Street, house number
- h) Postcode, city
- i) VAT ID
- j) Country
- k) Telephone
- l) Fax
- m) Mobile phone

At the time of registration, the following data is also stored:

1. a) Date and time of registration
2. b) IP address of the calling computer

We obtain your consent to process this information during the registration process.

#### **2. Legal basis for data processing**

For the processing of the data, a given consent of the user in accordance with Art. 6 (1) lit. a GDPR respond to the necessary legal basis.

### **3. Purpose of the data processing**

Your registration is required for the provision of certain content and services on our website. In particular, the online shop and our newsletter are only accessible after prior registration.

### **4. Duration of storage**

If the data collection is no longer necessary to achieve the purpose, the data will be deleted.

For the data collected during the registration process, this is the case if the registration on our website is cancelled or modified.

### **5. Opposition and removal possibility**

You can cancel the registration or change the data saved from your side at any time. For this purpose contact us per e-mail at [info@jongen.de](mailto:info@jongen.de) or by airmail to Jongen Werkzeugtechnik GmbH, Siemensring 11, 47877 Willich.

## **VIII. Online-Shop**

### **1. Description and scope of data processing**

2. You can make orders via our online shop by entering personal data on our website and thus initiate or conclude contracts with us. In doing so, enter your data for the conclusion of the contract in an input mask. Mandatory data required for the execution of the contracts are marked separately, other details are voluntary. After the data input took place, this data will be transmitted to us and stored. For the processing of your order, a transfer of your payment data to our bank can be made. The following data can be collected during the ordering process:
3.
  - a) E-mail address
  - b) Salutation
  - c) First name
  - d) Surname
  - e) Company
  - f) Additional information
  - g) Street, house number
  - h) Postcode, city
  - i) VAT ID
  - j) Country
  - k) Telephone
  - l) Fax
  - m) Mobile phone

At the time of ordering, the following data is also stored:

1. a) Date and time of registration
- b) IP address of the calling computer

To prevent unauthorized access by third parties to your personal data, in particular financial data, the ordering process is encrypted by using SSL / TLS technology.

## **2. Legal basis for data processing**

For the processing of the data, Art. 6 para. 1 lit. b GDPR respond to the necessary legal basis insofar as this serves the fulfillment of a contract with you or the performance of pre-contractual measures.

## **3. Purpose of the data processing**

In order to fulfill the contract with you or to carry out pre-contractual measures, the entry of your personal data in the input mask is required. Only in this way can we ensure legally compliant contract processing, in particular the associated delivery of goods to the desired address and the payment owed by you in return.

## **4. Duration of storage**

If the data collection is no longer necessary to achieve the purpose, the data will be deleted. For the data collected during the ordering process to fulfill a contract or to carry out pre-contractual measures, this is given if these are no longer necessary for the execution of the contract. On the basis of contractual or legal obligations, your personal data can be stored even after conclusion of the contract.

## **5. Opposition and removal possibility**

You can change the information you saved regarding to your personal data at any time. If the data serve for the fulfillment of a contract or for the execution of pre-contractual measures, these can only be deleted prematurely, as far as contractual or legal obligations do not preclude a deletion.

### **1. Passing on your data to third parties**

In order to make our website as pleasant and comfortable as possible for you as a user, we occasionally use the services of external service providers. Below you will have the opportunity to inform yourself about the privacy policy for the use and use of the services and functions used to possibly exercise your rights with these service providers.

Google Maps  
etracker

## 1. Google Maps

Our websites use Google Maps to display maps and create directions. Google Maps is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland. By using this website, you consent to the collection, processing and use by Google, one of its agents or third parties of the data collected and entered by you. The Terms of Use for Google Maps can be found in Google Maps Terms of Service. For details, see the Privacy Center at google.de: Transparency and Choice, and Privacy Policy.

## 2. Etracker

On our website, data are collected and stored for marketing and optimization purposes by using technologies from etracker GmbH, Erste Brunnenstraße 1, 20459 Hamburg, Germany (<https://www.etracker.com/>). From this data, usage profiles can be created under a pseudonym. Cookies can be used. Cookies are small text files that are stored locally in the cache of the site visitor's Internet browser. Cookies enable recognition of the Internet browser. The data collected with the etracker technologies will not be used to personally identify the visitor to this website and will not be merged with personal data about the bearer of the pseudonym without the specific consent of the person concerned. The data collection and storage can be objected to at any time with effect for the future.

### 1. Rights of the person concerned

If personal data from you is processed, you are a victim within the meaning of the GDPR. This gives you the following rights to the responsible person:

#### 1. Right to information

You may ask the person in charge to confirm that personal data is being processed.

If such processing is available, you can request information from the person responsible about the following information:

1. a) the processing purposes;
- b) the categories of personal data being processed;
- (c) the recipients or categories of recipients to whom the personal data relating to you have been disclosed or are still being disclosed;
- d) if possible, the planned duration for which your personal data will be stored or, if this is not possible, the criteria for determining that duration;
- (e) the right to rectify or erase the personal data relating to you or to restrict the processing or to refuse processing by the controller;
- (f) the existence of a right of appeal to a supervisory authority;
- g) if the personal data are not collected from the data subject, all available information on the source of the data;
- (h) the existence of automated decision-making including profiling in accordance with Art.22Abs.1 and 4 GDPR and - at least in these cases - meaningful information on the logic involved and the scope and intended impact of such processing on the data subject.

Likewise, you may request information as to whether a transfer of your personal data to a third country or an international organization is taking place. If this is the case, you may request information about the appropriate guarantees in connection with the transfer, in accordance with Art.46 GDPR.

## **2. Right to rectification**

You may ask the person responsible to correct your incorrect personal data. Similarly, taking into account the purposes of processing, you may request the completion of incomplete personal data, including by means of a supplementary statement. The person in charge must make the requested correction immediately.

## **3. Right to be erased ("right to be forgotten")**

You may require the controller to delete immediately your personal information and the controller is required to delete that information immediately if one of the following is true:

1. a) Your personal data are no longer necessary for the purposes for which they were collected or otherwise processed.
- b) You revoke your consent, to which the data processing was relying on according to 6 (1) lit. a or Art. 9 para. 2 lit. a GDPR and there is no other legal basis for the processing.
- c) You object to the processing in accordance with Art. 21 (1) GDPR and there are no legitimate reasons for the processing or you submit according to Art. 21 (2) GDPR opposition to processing.
- d) Your personal data has been processed unlawfully.
- e) The deletion of your personal data is required to fulfill a legal obligation under EU or Member State law, to which the controller is subject.
- f) Your personal data has been collected in relation to information society services offered pursuant to Art. 8 (1) GDPR.

If the person responsible has made the personal data relating to you public and is obliged to delete them pursuant to Art. 17 (1) GDPR, he shall take appropriate measures, including technical ones, for data processing, taking into account the available technology and the implementation costs To inform those who process the personal data that you, as the data subject, have requested that you delete all links to such personal data or copies or replications of such personal data.

The right to delete does not exist, however, if the processing is required as indicated below

1. a) to exercise the right of freedom of expression and information;
- (b) to fulfil a legal obligation which requires the processing under the law of the Union or of the Member States to which the controller is subject or for the performance of a public interest or public-authority task delegated to the controller;
1. c) for reasons of public interest in the field of public health pursuant to Art. 9 para. 2 lit. h and i as well as Art. 9 para. 3 GDPR;

2. d) for archival purposes in the public interest, scientific or historical research purposes or for statistical purposes acc. Article 89 (1) of the GDPR, in so far as the above mentioned deletion rights are likely to render impossible or seriously affect the achievement of the objectives of that processing, or
3. e) to assert, exercise or defend legal claims.
4. **Right to restriction of processing**

You may require the controller to restrict the processing of your personal information if any of the following conditions apply:

1. a) The accuracy of your personal information has been disputed by you for a period of time allowing the controller to verify the accuracy of your personal information;  
b) the processing is unlawful and you refuse the deletion of the personal data and instead demand the restriction of the use of your personal data;  
c) the controller no longer needs your personal data for the purposes of processing, but you do need your personal data to assert, exercise or defend your rights, or  
d) You have objected to the processing according to Art. 21 (1) GDPR and it is not yet clear whether the legitimate reasons of the person responsible outweigh yours.

If the processing of your personal data has been restricted, your personal data may only be used with your consent or for the purpose of asserting, exercising or defending legal claims or protecting the rights of another natural or legal person or for reasons of important public interest of the Union or a Member State.

If you have restricted the processing according to the above mentioned conditions, you will be informed by the person responsible before the restriction is lifted.

#### **5. Right to information**

If you have asserted the above rights to rectification, erasure or restriction of processing to the controller, it shall notify all recipients to whom your personal data have been disclosed of such rectification or deletion of the data or limitation of processing, unless: this proves to be impossible or involves a disproportionate effort.

At your request, the person responsible has to inform you about these recipients.

## **6. Right to Data Portability**

You have the right to receive personally identifiable information you provide to the controller in a structured, common and machine-readable format. You also have the right to transfer this data to another person without hindrance by the person responsible for providing the personal data, provided that

1. a) the processing is based on a consent acc. Art. 6 (1) lit. a GDPR or Art.9 Abs.2 lit. a GDPR or on a contract acc. Art. 6 (1) lit. b GDPR is and  
b) the processing is done by automated means.

In exercising this right, you also have the right to obtain that your personal information is transmitted directly from one person to another, as far as technically feasible.

The right to data portability does not apply to the processing of personal data necessary for the performance of a task in the public interest or in the exercise of official authority delegated to the controller.

Likewise, the right to data portability must not affect the rights and freedoms of others.

## **7. Right to object**

You have the right, at any time for reasons arising out of your particular situation, to prevent the processing of personal data concerning you which, on the basis of Art. 6 (1) lit. e or f GDPR takes an objection; this also applies to profiling based on these provisions.

The controller will no longer process your personal information unless he can demonstrate compelling legitimate grounds for the processing that outweigh your interests, rights and freedoms, or if the processing is for the purpose of enforcing, exercising or defending legal claims.

If your personal data is processed to operate direct mail, you have the right to object at any time to the processing of your personal data for the purpose of such advertising; this also applies to profiling insofar as it is associated with such direct mail.

If you object to the processing for direct marketing purposes, your personal data will no longer be processed for these purposes.

Regarding the use of information society services, regardless of Directive 2002/58 / EC, you can exercise your right to object through automated procedures that use technical specifications.

## **8. Right to revoke the data protection consent declaration**

You can revoke your privacy statement at any time. The revocation of consent does not affect the lawfulness of the processing carried out on the basis of the consent until the revocation takes place.

## **9. Automated decision on a case-by-case basis, including profiling**

You have the right not to be subjected to a decision based solely on automated processing - including profiling - that will have legal effect or similarly affect you in a similar manner.

This does not apply if the decision

1. a) is required for the conclusion or performance of a contract between you and the controller,  
(b) is permitted by Union or Member State legislation to which the controller is subject and where such legislation contains appropriate measures to safeguard your rights and freedoms and legitimate interests, or  
c) with your express consent.

In the cases referred under point (a) and (c), the person responsible shall take reasonable steps to safeguard your rights and freedoms and your legitimate interests, including at least the right to obtain the intervention of a person by the controller, to express his / her own position and to contest the decision.

The decisions according to a) to c) may not be based on special categories of personal data according to Art. 9, para. 1 GDPR, unless art.9 para.2 lit. a or g GDPR is applicable and reasonable measures have been taken to protect your rights and freedoms and your legitimate interests.

## **10. Right to complain to a supervisory authority**

Without prejudice to any other administrative or judicial remedy, you shall have the right to lodge a complaint with a supervisory authority, in particular in the Member State of its habitual residence, place of work or place of alleged infringement, if you believe that the processing of your personal data breaks the GDPR laws.

The supervisory authority to which the complaint has been submitted shall inform the complainant of the status and results of the complaint, including the possibility of a judicial remedy under Article 78 GDPR.

### **1. Updating and changing this privacy policy**

This privacy policy is currently valid and has the status September 2019.

The further development of our website and its offers or changed legal provisions, or the case law or official regulations may make it necessary to change this privacy policy. The current version of our privacy policy can be viewed and printed at any time on the website at <https://www.jongen.de/datenschutz>.